



Spectra Specialist Engineering

SP 001 Quality Policy Statement – Issue 15 – 17/07/2024.

The Spectra Management are committed to providing services which consistently meet our client's needs and expectations for Quality and Value. Accordingly, the following policies have been established: -

1. To implement and maintain a formal Quality Management System based on the requirements of ISO 9001:2015
2. To ensure that Measurable Objectives are *established*, focused upon business needs, customer satisfaction and continuous improvement, for all levels of the business. The Measurable Objectives will be reviewed for continuing suitability.
3. To seek continual improvement in our processes and the Spectra Quality Management System, in order to ensure that our customers perception of our services is further enhanced by improved efficiency of the Spectra Quality Management System
4. To develop and maintain mutually beneficial relationships with our suppliers and sub-contractors through continued monitoring of prices and availability.
5. To foster a spirit of teamwork, by recognising the part all employees have to play in the continuing success of the company by the communication and understanding of the Spectra Quality Management System and notification of updates to system.
6. To ensure the maximum utilisation of our most important resource- our people, through ongoing training and career development.

The Spectra Quality Policy Statement forms part of the induction training for all new employees.

The Spectra Quality Management System will be reviewed for continuing suitability at a Quality Management Review Meeting.

Signed:

A handwritten signature in black ink, appearing to read "R Hayes", written over a light blue horizontal line.

Richard Hayes
Managing Director